

## Guide to NSCA 2.0 Toolkit Contents

### Overview of NSCA

|   | Resource   | Purpose  |
|---|--|--|
| 1 | Brief Overview: National Supply Chain Assessment | This document provides the reader with an overview of the tool, describing how it can be used and the anticipated outputs.                               |
| 2 | Training of Trainers (TOT) Training Package      | Package of materials that can be used to orient a team to the NSCA 2.0 and key components of the assessment process, for global or in-country audiences. |

### Training and Supply Chain Mapping Resources for the NSCA Toolkit

|   | Resource   | Purpose  |
|---|--|--|
| 1 | National Supply Chain Assessment (NSCA): Supply Chain Mapping Workshop | This template presentation provides a guide to the public health supply chain mapping workshop activities.                                     |
| 2 | National Supply Chain Assessment (NSCA): Data Collection Training      | This template presentation provides a guide to the in-country data collection training completed prior to starting data collection activities. |
| 3 | List of Support Resources for Data Collection Training                 | This document outlines the resources that may be helpful during implementation of the data collection training.                                |
| 4 | Glossary   | This document includes definitions for terms that are relevant when conducting and NSCA.   |
| 5 | How to Conduct KPI and Capability Interviews                           | This document provides guidance on how to conduct KPI and capability interviews during an NSCA.  |

### Planning Tools for an NSCA

|   | Resource  | Purpose  |
|---|---|--|
| 1 | Implementation Guide  | This document provides detailed instructions on how to complete the full life cycle of activities required to successfully conduct an NSCA.  |
| 2 | Data Use Policy for the National Supply Chain Assessment (NSCA) | Template that can be adjusted to the needs of each assessment. It is intended to outline the endorsement of the MoH for the assessment activities as well as provide a detailed list of the types of data that will be requested from participating sites. |
| 3 | Instructions for Using the Sampling                             | This tool guides the team in identifying the   |

|   |                   |   |
|---|-------------------|---|
|   | Template          | number and type of sample sites for the assessment activities.  |
| 4 | Sampling Template | This workbook can be used to facilitate identifying the number and type of sample sites needed for the assessment activities. |

## Data Collection Tools for an NSCA

|                        | Resource   | Purpose   |
|------------------------|--|---|
| <b>CMM</b>             |  |   |
| 1                      | CMM Master Questionnaire   | This excel workbook acts as a guide for all of the questions and responses included in the capability maturity questionnaire, for all levels. |
| 2                      | Guidance on Updating the SurveyCTO Code for the Capability Maturity Model (CMM) Survey                           | This document provides guidance on how to make adaptations to the CMM SurveyCTO code as needed.   |
| 3                      | CMM SurveyCTO Code   | This workbook includes the standard SurveyCTO code for CMM items.   |
| 4                      | Capability Maturity Module Questionnaire for All Levels  | This document is a paper-based tool that can be used to collect capability maturity data if tablets can't be used.                            |
| <b>KPI – General</b>   |  |   |
| 5                      | Key Performance Indicators   | This document provides definitions, data sources, and performance guidance for KPIs included in the NSCA.                                     |
| <b>KPI Central</b>     |  |   |
| 6                      | KPI SurveyCTO Code – Central   | This workbook includes the standard SurveyCTO code for central KPI items.   |
| 7                      | Guidance on Updating the SurveyCTO Code for the Key Performance Indicator (KPI) Data Collection Central Tool     | This document provides guidance on how to make adaptations to the KPI Central SurveyCTO code as needed.                                       |
| 8                      | KPI Data Collection Form for Data Collected at Central Levels Only   | This document is a paper-based tool that can be used to collect KPI central data if tablets can't be used.                                    |
| <b>KPI Non-Central</b> |  |   |
| 9                      | KPI SurveyCTO Code - Non-Central   | This workbook includes the standard SurveyCTO code for non-central KPI items.   |
| 10                     | Guidance on Updating the SurveyCTO Code for the Key Performance Indicator (KPI) Data Collection Non-Central Tool | This document provides guidance on how to make adaptations to the KPI Non-Central SurveyCTO code as needed.                                   |
| 11                     | KPI Data Collection Form for Data Collected at SDPs, Referral Hospitals, and Warehouses                          | This document is a paper-based tool that can be used to collect KPI non-central data if tablets can't be used.                                |

## Analysis Tools for an NSCA

|                          | Resource  | Purpose   |
|--------------------------|---|---|
| <b>CMM</b>               |   |   |
| 1                        | Data Analysis Plan for the Capability Maturity Model (CMM) survey                                       | This document provides guidance on completing CMM data analysis activities for data collected during an NSCA.   |
| 2                        | Capability Maturity Model Survey Analysis Template  | This workbook serves as a repository for raw CMM data, automatically completes pre-programmed analytics, and provides data visualization in the form of pre-populated graphics within the workbook.             |
| 3                        | Instructions for using the CMM Survey Analysis Template for scoring capability maturity model results   | This document provides guidance on how to use the CMM analysis workbook & data dashboard.   |
| 4                        | CMM Codebook  | This document provides definitions for the variables in the capability maturity model dataset.  |
| <b>KPI – General</b>     |   |   |
| 5                        | Data Analysis Plan for Key Performance Indicators   | This document provides guidance on completing KPI data analysis activities for data collected during an NSCA.   |
| <b>KPI – Central</b>     |   |   |
| 6                        | Central KPI Analysis Template   | This workbook serves as a repository for raw central KPI data, automatically completes pre-programmed analytics, and provides data visualization in the form of pre-populated graphics within the workbook.     |
| 7                        | Instructions for Using the KPI Central Analysis Template for Calculating Key Performance Indicators     | This document provides guidance on how to use the central KPI analysis workbook & data dashboard.   |
| 8                        | KPI Central Codebook  | This document provides definitions for the variables in the key performance indicator (central) dataset.  |
| <b>KPI – Non-Central</b> |   |   |
| 9                        | KPI Non-Central Analysis Template   | This workbook serves as a repository for raw non-central KPI data, automatically completes pre-programmed analytics, and provides data visualization in the form of pre-populated graphics within the workbook. |
| 10                       | Instructions for Using the KPI Non-Central Analysis Template for Calculating Key Performance Indicators | This document provides guidance on how to use the non-central KPI analysis workbook & data dashboard.   |
| 11                       | KPI Non-Central Codebook  | This document provides definitions for the variables in the key performance indicator (non-central) dataset.  |
| <b>KPI and CMM</b>       |   |   |

|    |                                      |  |
|----|--------------------------------------|--|
| 12 | KPI/CMM Mapping for Results Analysis | This document provides guidance on which performance indicators are related to specific capability maturity metrics. |
|----|--------------------------------------|--|

### Dissemination Tools for NSCA

|   | <b>Resource</b>   | <b>Purpose</b>   |
|---|---|--|
| 1 | National Supply Chain Assessment Outbrief and Final Presentation Template | This powerpoint template can be adapted to develop both the country outbrief presentation and the more comprehensive final presentation. |
| 2 | National Supply Chain Assessment Brief – Template                         | This template provides guidance on developing action, policy or evidence briefs based on the NSCA findings.                              |
| 3 | NSCA Brief Example – Healthland Supply Chain Brief                        | This document provides an example of how to apply the guidance provided in the NSCA Brief template.                                      |
| 4 | Final Report Template   | This document provides guidance on developing a full technical report based on the NSCA findings.  |